



Know Your Customer/Customer Due Diligence

Continuous. Evolutionary. Proactive.



Know Your Customer (KYC) and Customer Due Diligence (CDD) is required throughout the customer lifecycle, from onboarding through ongoing activity. There are numerous, evolving data elements that need to be consistently evaluated, but many tools only provide a snapshot view of risk. Disparate solutions and manual processes have restricted financial institutions to scheduled, periodic reviews that are based solely on the initial risk rating during customer onboarding. Evolving, granular risk profiling of your customer base is a must to truly know your customer.

Continuous Customer Risk Profiling for the Digital Age



Achieve perpetual KYC

Utilize a holistic risk score that dynamically evolves as customers interact with your business. Monitor each customer's risk timeline and get clear explanations of driving factors for changes in risk score. Alerts are generated based on the delta in risk parameters you establish.



Get aggregated insights in one place

Leverage multi-vectored risk indicators, such as profile and demographic data, customer screening results, transaction monitoring alerts, and filed SARs to increase breadth of contextual insights for risk scoring.



Evolve to trigger-based reviews

Get proactive triggers for significant customer profile changes or watchlist matches before the next scheduled review. Reserve human intervention for high-risk reviews and prioritize efforts on decision-making, instead of compiling data.



Key Features



Evolutionary risk profiling

Continuously assess changing risk factors without additional effort. Customers' risk profiles automatically evolve as they interact with your business.



Built-in customer screening

Scan customer data efficiently. Reduce false positives through our robust matching algorithm, which ensures illicit actors don't sneak through using misspellings or variations of names.



Customer risk timeline

Easily monitor changes in risk over the course of the entire customer lifecycle with a visual timeline. Automatically and continuously monitor for spikes in score changes.



Flexible and fresh data sources

Aggregate global sanctions watchlists, PEP/RCA lists, and Adverse Media - while maintaining flexibility to enrich lists with third-party data sources.



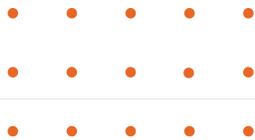
Interconnected AML tools

Leverage outcomes from other solutions, such as screening results, transaction monitoring alerts, and filed SARs for the most comprehensive customer risk score.



Configurable thresholds and permissions

Start day one with validated best practices and iterate as needed based on your risk appetite and strategic goals. Define permissions based on internal roles.



Awards and Recognition



Feedzai named Anti-Money Laundering Leader.



Feedzai named best-in-class fraud and AML machine learning platform vendor.



Feedzai named a Strong Performer in in Anti-Money Laundering Solutions.

See our technology in action.

Request a demo

