

Fraud Detection and Investigation



Feedzai ranked #15 on the Forbes list of most promising AI companies.



Feedzai named best-in-class fraud and AML machine learning platform vendor.



The future of fraud

Consumer experience is now the driving force in banking. Customers want to transact anywhere, anyway and anyhow. We live in an instant world where we don't like to wait, and our decisions are made in a split second. To accurately assess fraud in an instant world, banks must monitor transactions and make decisions in milliseconds. Banks can support their customers with a secure and smooth banking experience by adopting a transaction fraud solution that can easily identify fraud and allows analysts to investigate and take action on suspicious transactions.



Understand customer behavior from all channels

Feedzai helps banks quickly operationalize data so you can spend less time thinking about risk and more time growing your business. Our solution creates a clear and accurate picture of legitimate transactions versus fraudulent ones by harnessing data from cross-channel, cross-product, and third party data to provide a holistic view of how a customer interacts with the bank.



Prevent and detect fraud

Feedzai's real-time fraud monitoring solution works across multiple payment types including: cards, transfers, instant transfers, digital wallets, deposits, and withdrawals. Our solution includes production-ready APIs for a wide range of payments to immediately generate real-time recommendations to approve or decline transactions.



Improve the quality of alerts

Our solution combines machine learning and rules to recognize subtle patterns in your data allowing you to:



Detect fraud and high risk transactions:

reduce fraud losses with accurate real-time scoring and stop illicit transactions before it's too late



Enhance customer experience:

increase conversions and reduce customer friction by eliminating unnecessary authentications based on the risk of the transaction

Feedzai's advanced scoring mechanisms



Behavior alerts

Feedzai Segment-of-One constantly surveilles each customer and builds intelligence that distinguishes normal behavior versus anomalous behavior for each customer



Fast triage alerts

Feedzai Case Manager allows you to take actions on your alerts, organize the workload of your team and automate processes regarding your events.



Strong customer authentication ready

real-time transaction risk analysis and recommendations for strong customer authentication, reports and regulatory documentation support



Real-time scores

monitor millions of transactions from multiple channels in real-time and stop fraud before it happens



Visual link analysis

Feedzai Genome provides an intuitive way to quickly identify emerging financial crime patterns and perform more in-depth, more accurate investigations



Quick decisions

Feedzai WhiteBox Explanations tells you why an alert was generated in human-readable text.

Feedzai by the numbers

**Improved fraud detection.
Less customer friction.**

57%

Improvement in a major retail banks' fraud detection rate compared to a previous system.

39%

Decrease in false positive rate compared to the retail bank's previous system.

Brands Trust Feedzai

Varo

LLOYDS BANK



Cuscal

Request a Demo

**Ready to get started?
Drive your growth with us.**

Schedule a demo



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